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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Thomas Zell (Signature)

Application No. : 09/682,488  
Filed : 09/07/2001  
Inventor(s) : Michael G. Lamming et al.  
Docket No. : A0849-US-NP  
Confirmation No. : 4150  
Examiner : Avi M. Gold  
Art Unit : 2157  
Title : METHOD AND APPARATUS FOR CONTROLLING  
DOCUMENT SERVICE REQUESTS USING A MOBILE  
COMPUTING DEVICE  
Customer No. : 25453

## MAIL STOP AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## AMENDMENT

Sir:

In response to the Office Action of **December 17, 2004**, please amend the  
above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which  
begins on page 4 of this paper.

**Remarks** begin on page 11 of this paper.

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## TO:

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450  
Fax: 703-872-9306

TOTAL NUMBER OF PAGES (including cover sheet): 20

## FROM:

Thomas Zell  
Xerox Research Centre Europe  
6 Chemin de Maupertuis  
38240 Meylan France  
Tel.: 011-33-476615112 or 650-812-4282  
Email: tzell@xrce.xerox.com

## RE:

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3/17/05 (Date)

**PATENT APPLICATION**

Attorney Docket No.

A0849-US-NP

Thomas Zell

(Typed or printed name of person signing this certificate)

Signature

*Thomas Zell***AMENDMENT TRANSMITTAL LETTER**

In re application of: <b>Michael G. Lamming et al.</b>						
Application Number <b>09/682,488</b>	Filing Date <b>9/7/2001</b>	Examiner <b>Avi M. Gold</b>			Group Art Unit <b>2157</b>	
Title: <b>METHOD AND APPARATUS FOR CONTROLLING DOCUMENT SERVICE REQUESTS USING A MOBILE COMPUTING DEVICE</b>						
TO THE COMMISSIONER FOR PATENTS: Transmitted herewith is an amendment in the above-identified application. The fee has been calculated as shown below.						
<b>CLAIMS AS AMENDED</b>						
(1)	(2) Claims Remaining after Amend.	(3)	(4) Highest No. Previously Paid For	(5) No. of Extra Claims	(6) Rate	(7) Additional Fee
Total Claims	<b>26</b>	Minus	<b>26</b> =	<b>0</b>	x \$ 50	<b>\$ 0.00</b>
Indep. Claims	<b>3</b>	Minus	<b>3</b> =	<b>0</b>	x \$ 200	<b>\$ 0.00</b>
Total Additional Fee for this Amendment					<b>\$ 0.00</b>	

- ☒ No additional fee is required.
- ☐ Charge \$ 0.00 to Deposit Account No. 24-0025. An additional copy of this sheet is enclosed.
- ☒ Please charge any additional fees under 37 CFR 1.16, 1.17, 1.21 and 1.136(a) (but not 1.18), or credit any overpayment, to Deposit Account No. 24-0025. An additional copy of this sheet is enclosed.
- ☒ This constitutes a request for any needed extension of time and an authorization to charge all fees therefor to the above deposit account, if not otherwise specifically requested. This is also an authorization under 37 CFR 1.136(a)(3) to treat any concurrent or future reply, requiring a petition for extension of time, as incorporating a petition for the appropriate extension of time.
- ☒ Additional papers enclosed: Supplemental Information Disclosure Statement and PTO-1449 Form

*Thomas Zell*

Thomas Zell

Signature under 37 CFR 1.33 & 34  
Registration No. 37,481  
Telephone No. 650-812-4282  
Date of Signature: 3/17/05

Xerox Rev. 10/2004

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Total Claims	26	Minus	26 =	0	x \$ 50	\$ 0.00
Indep. Claims	3	Minus	3 =	0	x \$ 200	\$ 0.00
Total Additional Fee for this Amendment					\$ 0.00	

- ☒ No additional fee is required.
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